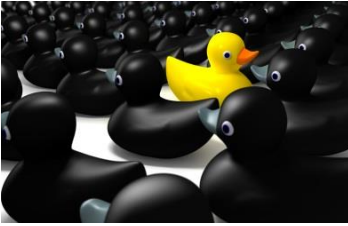


## WHY CHOOSE M|R|LAW?



We are a specialist, forward thinking yet approachable practice, offering straightforward advice and an unsurpassed quality of service. We are immensely proud of the services we offer and the results we achieve for our clients.

### We guarantee:

1. You will pay nothing whether you win or lose the case.
2. You will retain 100% of the compensation recovered.
3. You will speak directly to an experienced and knowledgeable lawyer at all times.

### You will pay nothing whether you win or lose

Many firms deal with accident and medical negligence claims on a no win no fee basis and may not charge up front for their services. If the claim is successful, the solicitors then recover the legal charges from the other party. If it is unsuccessful, the solicitors are unlikely to be paid.

However, in addition to recovering the legal charges from the other party most solicitors will then charge their own client a “success fee” of anything up to 25% of the compensation recovered. There could also be an additional payment for an insurance premium.

**Whether you win or lose your claim, we guarantee you will pay nothing for our services and retain 100% of the compensation we recover on your behalf. You will not need to pay us a success fee or an insurance premium.**

You should consider why other firms are unable or unwilling to match this commitment. They will try to justify their success fees by claiming they offer a better quality of service, that they are more committed to pursuing a claim or simply that the rules permit them, however there is no genuine reason why they charge success fees and we do not other than it increases their profit.

**We provide an unsurpassed quality of service and commitment to pursuing claims and you will still retain 100% of your compensation.**

We can do this because of our confidence, knowledge and experience of this work and as a principle, we believe that an injured person should not have their compensation reduced by having to pay their own solicitors when there is no need.

### We do not include unreasonable conditions in the no win no fee agreement

In addition to charging success fees, some solicitors will limit the amount of work they do under the no win no fee agreement before charging for additional work. This is particularly common in some accident claims where the amount the other party has to pay in legal charges is strictly limited.

We know of horror stories of firms not allowing clients to telephone them or refusing to work on a claim more than a handful of times before settling it. This means a person bringing a claim may be under pressure to agree to a settlement with only a minimal input from their solicitors or run the risk of having to pay their own legal charges.

**We would never impose such conditions.**

**Every claim is unique and of equal importance to us. Even if the legal charges we recover from the other party are strictly limited, we will do whatever it takes to finalise the claim on the best possible terms.**

### **You have the guarantee of an experienced lawyer dealing with your claim**

You will always speak directly to the person dealing with your claim, not to the secretary, an assistant or someone in a team of case handlers meaning you rarely speak to the same person more than once.

From the first moment you contact us, a qualified and experienced injury lawyer will handle your claim. Unlike some firms, we do not employ inexperienced and unqualified case handlers.

### **And another thing.....**

There will never be any excuses on our part for poor service, a lack of attention to detail or failure to deal with things for weeks on end, all of which can lead to substantial delays to a case and a poor outcome.

**Above all, we are clients and consumers ourselves.** We know it can sometimes feel intimidating approaching solicitors but we will try to make the process as easy as possible. You will always receive friendly, sympathetic and clear advice from us.

**We take on many claims from people dissatisfied with the representation they have received from others. Our expertise, specialist knowledge and determination ensure we succeed on those cases where others would fail or have advised their clients to abandon the claim.**