## **PERSONAL INJURY: CLIENT JOURNEY\***

\*Simplified Process if there are no disputes

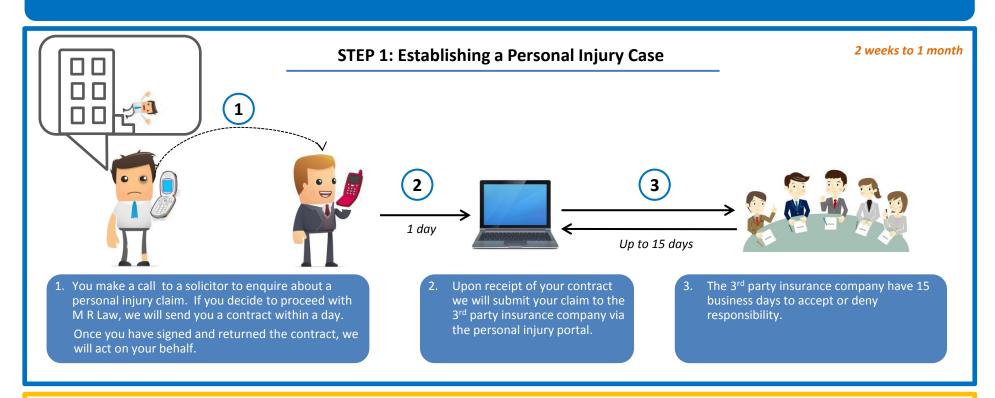


STEP 1: Establishing a Personal Injury Case

STEP 2: Investigating Injuries & Evaluating Expenses

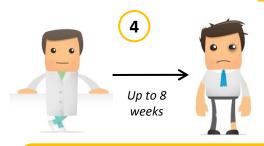
STEP 3: Settlement Negotiations & Paying Compensation

The straightforward personal injury claim process takes as little as 6 to 24 months or longer if there is a dispute



## STEP 2: Investigating Injuries & Evaluating Expenses

1 to 4 months



4. Upon receipt of a response from the 3<sup>rd</sup> party insurers we will arrange a medical examination to assess your injuries.

It may take 4-8 weeks for the expert to examine you.



 The medical experts will assess your injuries and send a report to M R law who will forward it to you immediately.



6. We will assess your injuries and out of pocket expenses together with any treatment recommendations and longer term needs.

## **STEP 3: Settlement Negotiations & Paying Compensation**

1 week to 2 months



8

15 days

9 FEE I

Once your compensation is received and we have recovered our costs, your claim is concluded without any fees to you.

7. Immediately, upon your approval of the medical report and valuation these will be submitted to the 3<sup>rd</sup> party insurers.

8. The 3<sup>rd</sup> party insurers have 15 days to accept the valuation or submit a counteroffer.

9. If accepted, the 3<sup>rd</sup> party insurance company pays your agreed compensation and our costs immediately.

If a counteroffer is received, we will notify you immediately and swift negotiations may take place until an agreement is reached.

